

QUESTIONS & ANSWERS

IN OPEN INTERNATIONAL PROCEDURE FOR

Procurement of furniture, kitchen equipment, laundry equipment and elevators for the equipping of dormitories within the project “Education for Social Inclusion” CEB F/P 1746 (2011)

ICB No: RS/CEB-F / P 1746 (2011) -G-ICB-01/2019/METD

Lot No. 2: Procurement of kitchen equipment

Ref. Receipt	Questions	Answers
<p>Q1 Letter attach to email 2/08/2019</p>	<p>How will the Purchaser make grading and ranking the suppliers if the additional conditions do not require the catalog or web site where can the Purchaser see which kind of equipment offer some bidder?</p> <p>The specification is very precious about technical description, dimensions, electric connection, etc. But, as special conditions have not defined the way of proving the specification of equipment offered by Bidder. So, at this moment the best way for proving those technical characteristics given in the Bidding document is the original catalog for every position, or the original statement given by the producer of goods which are an offer by Bidder meet the technical specification given in the specification of the goods. Every feature which is defined in the technical specification should be marked, and only on that way, the Purchaser can be sure that he will buy the good he needs.</p>	<p>In the Bidding Documents, Section I. Instructions to Bidders, C. Preparation of Bids, under point no.16 - Documents Establishing the Eligibility and Conformity of the Goods and Related Services, is stipulated that the Bidder shall furnish as part of its Bid the documentary evidence that the Goods conform to the technical specifications and standards specified in Section VII, Schedule of Requirements, to establish the conformity of the Goods and Related Services to the Bidding Documents.</p> <p>Further is stipulated that the <u>documentary evidence</u> may be in the form of literature, drawings or data, and shall consist of a detailed item by item description of the essential technical and performance characteristics of the Goods and Related Services, demonstrating substantial responsiveness of the Goods and Related Services to the technical specification, and if applicable, a statement of deviations and exceptions to the provisions of the Section VII, Schedule of Requirements.</p> <p>The Bidder shall also furnish a list giving full particulars, including available sources and current</p>

			<p>prices of spare parts, special tools, etc., necessary for the proper and continuing functioning of the Goods during the period specified in the BDS following commencement of the use of the goods by the Purchaser.</p> <p>Standards for workmanship, process, material, and equipment, as well as references to brand names or catalogue numbers specified by the Purchaser in the Schedule of Requirements, are intended to be descriptive only and not restrictive. The Bidder may offer other standards of quality, brand names, and/or catalogue numbers, provided that it demonstrates, to the Purchaser's satisfaction, that the substitutions ensure substantial equivalence or are superior to those specified in the Section VII, Schedule of Requirements.</p>
<p>Q2</p>		<p>According to our big experience, every Bidder should have the official service for the goods which are trading with. So far every Purchaser is very important to have the official service for very type of equipment, including the employees also.</p> <p>The proof for this should be the contract with the producer where the Producer giving the authorization to Bidder to trade, mount and maintain the goods which are trading with.</p> <p>Also for every electrical or other device define in the specification the Purchaser need license for employees that each one from them pass the official traing course given and certified by Producer.</p>	<p>Partially, we have given answer on this question in the Answer no. 1.</p> <p>Also, in the Bidding Documents, Section VII-Biddings Forms is stipulated that the Bidders shall in the statement – Bidder's aftersales declaration declare that it will provide warranty-aftersales-maintenance on behalf of manufacturers offered items. The Bidder should enclose a list of competent service providers authorized to provide maintenance, repair spare parts-stocking and warranty obligations prescribed in the Conditions of Contract and/or Technical Specifications on our behalf.</p> <p>In the Bidding Documents, Section I. Instructions to Bidders, E. Evaluation and Comparison of Bids, under point no. 27 Clarification of Bids, is stipulated</p>

		<p>Also for every position in LOT 2, the employees in Purchasers objects should pass training for handling with equipment which is specified in technical specification, so to get adequate training for handling every Bidder should have the employees who are having license for training especially for convection ovens, the dishwashing machine, and thermal devices.</p>	<p>that the Purchaser may, at its discretion, ask any Bidder for a clarification of its Bid, to assist in the examination, evaluation, comparison of the bids, and qualification of the Bidder. If a Bidder does not provide clarifications of its bid by the date and time set in the Purchaser's request for clarification, its bid may be rejected as non-responsive.</p>
Q3		<p>According to recommendations of our Government and our Sanitary Inspection, the every state institution which is food production for children especially must have HACCP standard which defines the processes of producing food.</p> <p>So, our suggestion for Purchaser is to require from Bidders the HACCP standard too for trade, service, and a montage of kitchen equipment or for the area which is compatible with the subject of procurement.</p>	<p>In the Bidding Documents, PART 2-Supply Requirements, Section VII. Schedule of Requirements, 5 Inspections and Tests, under point 5b) Quality Control Standard is stipulated that the Bidder should be aware that it will be required to provide at latest during delivery, original documents or certificates including the test protocols that prove conformity of all delivered equipment to the requirements to the standards as specified in the technical specification (e.g. CEN, EN, ISO and SRPS) or national equivalent).</p>
Q4		<p>In technical specification on position 81 is a description for fry which is not a professional line of goods. The power of 6kW for fry which has 2 pools 8 8 Lt is very small, so the Purchaser will have a problem with using this fry. The first with the duration of preparing foods because this fry will need a very long time for heating. The professional fry with this capacity the Purchaser gave in the specification should have the power supply from 15kW to 18kW minimum for this type of the fry.</p> <p>Our suggestions are only in the</p>	<p>In the Technical Specifications (TS) of the Bidding Documents is defined the technical characteristics of the Goods required by the Purchaser, according to the electrical installation capacity.</p>

		<p>purpose of benefit for the Purchaser and end User. So, this is very important to every client which need the quality of devices in the technical specification. Please, take those suggestions with great care because those suggestions can only have influences on a better functioning of the kitchen.</p>	
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